Appointment Agreement and Cancellation Policy

At Eaddy Cosmetic and Implant Dentistry, we strive to provide our patients with the best quality dental care possible and help you achieve your optimal oral health. For us to be successful partners with you in this journey, we need your commitment in keeping your scheduled appointments with us. We reserve time specifically for you to meet your treatment needs.

As such, for all appointment changes, we ask that you **call during normal business hours** and provide no less than 2 business days advance notice to allow maximum availability for other patients that require attention. Should you need to change your appointment less than 24 business hours before your scheduled visit, there will be a \$45.00 late cancellation fee. Frequently missed appointments will result in dismissal from our practice. **Note: We do not accept cancellations via voicemail, email, or text.**

Dr. Eaddy reserves the right to make exceptions and forego penalties for last minute schedule changes with compassionate rationale. These may include but are not limited to: sickness, sudden medical situations, or the death of a family member. We appreciate you being a part of our dental family and look forward to helping you and your family improve your dental health.

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